

## <General> Operation Manual

<General>

# **Opening an Account**



## 01. Introduction (Opening an account)

- This manual describes the procedure of "opening an account" in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

- If the operation of the Drone Information Platform System is interrupted (inactive state) for 60 minutes or longer, you will be required to restart the process. This security functions lowers the possibility of a third party viewing your screen and leaking your personal information while you are away from your computer or smartphone.
- If you are unsure of what information to enter in each form or how to enter it, hover your cursor over the mark next to the name of the form item to see a description of the information to be entered in the form. (If you are using a smartphone, tap on it to display the description.)
- Do not press any browser buttons, such as "back" or "refresh", while using the system.
   Doing so may affect the normal functioning of the system.
- Do not attempt simultaneous login from multiple terminals; this may cause the system to malfunction.
- Please refer to the <u>website of the Ministry of Land, Infrastructure, Transport and Tourism</u> for detailed information regarding the unmanned Aircraft Registration System, the new system to achieve level 4, and other flight rules.

\*Click on the link to open the external site.



Open an account required to use the Drone Information Platform System.

### **Start of account opening**

#### Agreeing to the terms of use

Proceed to the account opening page and agree to the terms of use.

#### **Entering the information required to open an**

Enter your name, address, contact details, and other necessary information.

#### Confirming the entered information and opening the

Confirm that the information you entered is correct and open the account.

### **Completion of account opening**

You will be notified of your login ID on the email address you entered. To continue with application procedures, etc., log in to the Drone Information Platform System.

The items to be entered differ depending on whether you are an "individual" or a "company/organization (corporation)" using the Drone Information Platform System.

After opening of an account, if you are an "individual" applicant, open a personal account; if you are applying as a "company/organization (corporation)," open a corporate account.

The Individual Number Card can be used as a method of identity verification by individuals when completing the application process.

To use the Individual Number Card, you need to link the card to the Drone Information Platform System by scanning the information on the card while opening the account.

Refer to the manual named "How to Scan the Information on the Face of the Individual Number Card" for information on how to scan the information on the face of the Individual Number Card. Once you have read and understood the instructions, proceed to open an account by keeping your Individual Number Card ready.



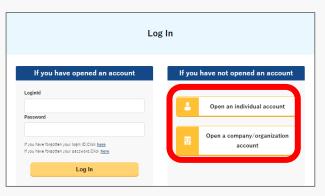
The requirements for the procedure vary depending on the individual or organization, the nature of the procedures, and the identity verification method. Please confirm before proceeding.

	Individual	Organization
Information about the account- opening party	<ul> <li>Full name</li> <li>Address</li> <li>Date of birth</li> <li>Contact number</li> <li>E-mail address</li> </ul>	<ul> <li>Corporate number</li> <li>Company/organization name</li> <li>Name of the representative</li> <li>Location of the head office or the main office</li> <li>Name of the person in charge</li> <li>Address of the person in charge</li> <li>Department of the person in charge</li> <li>Contact number of the person in charge</li> <li>E-mail address of the person in charge</li> </ul>
*When using Individual Number Card as an identity verification method	<ul> <li>Individual Number Card</li> <li>Card reader or smartphone to scan the information in the IC chip on the face of the Individual Number Card</li> </ul>	





Proceed to account opening page from the home page. Click the 「Login and account creation」 button.



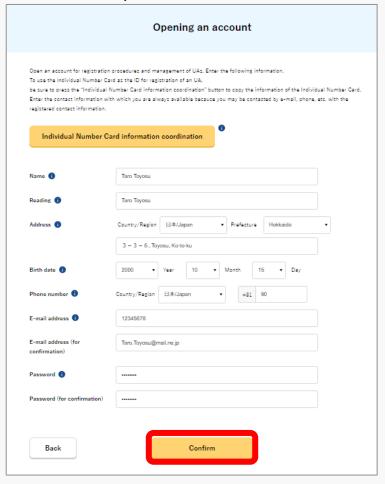
To open an individual account, click the "Personal Account Opening" button; to open a corporate account, click the "Corporate Account Opening" button.



The Terms of Use page will open next. You must agree to the Terms of Use to open an account. After reviewing the Terms of Use, check the box if you agree and click the "Next (I understand)" button.



Fill in the required information on the account opening page. After entering all the required information, press the "Confirm" button to proceed to the Confirmation page.



[For personal account opening]

When using your Individual Number Card for identity verification in the application process, be sure to press the "Individual Number Card Information Linkage" button to scan the information on the face of your Individual Number Card.

Pressing the "Individual Number Card Information Linkage" button opens a dialog box to proceed to card scanning. Follow the instructions in the dialog box to proceed to scan the information on the face of your Individual Number Card.

Refer to the manual named "<u>How to Scan the Information on the Face of the Individual Number Card</u>" for information on how to scan the information on the face of the Individual Number Card.

[For corporate account opening]

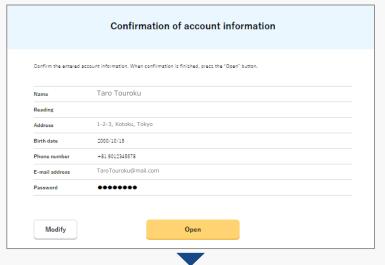
In addition to the corporate number and the name of the representative, enter the name, address, department, contact number and e-mail address of the person in charge of the application. Make sure to provide a phone number and an e-mail address that can be used to contact you.

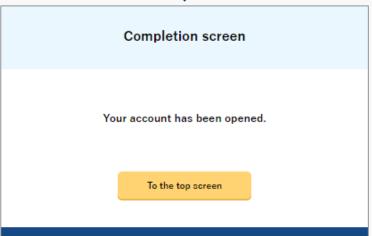
Please set your password according to the following conditions. Also, please refrain from combining names and dates of birth, which are easy to guess.

Enter a password of 8 to 32 characters as a combination of:
 English letters (A-Z, a-z), numbers (0-9) and symbols (+ - \* / = . , : ; ' ' @ ! # \$ % ? & | ~ ^ () [] { } < >\_).



Confirm the entered account information and click the "Open" button if everything is correct.





An account opening completion page will appear once your account has been created, and a login ID will be emailed to your provided email address. Please remember the password you choose because you will not be notified about it.

Log in from the home page to continue with new registration and other procedures.



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# **Changing Account Information**



### Change account information.

### **Start of changing account information**



#### Log in to the Drone Information Platform System

Log in using the Login button on the bottom left of the home page.



#### **Changing account information**

Go to the Change Account Information page and change the information.



## Reviewing the entered information and confirming changes

Confirm the changes on the confirmation page.



#### **Completion of changing account information**

An email notification will be sent to your registered e-mail address upon completion of changes in the account information.

Those who have linked their Individual Number Card when opening the personal account will need to scan their Individual Number Card again when changing information.

Refer to the manual named "How to Scan the Information on the Face of the Individual Number Card" for information on how to scan the information on the face of the Individual Number Card. Once you have read and understood the instructions, proceed to open an account by keeping your Individual Number Card ready.



The requirements for the procedure vary depending on the individual or organization, the nature of the procedures, and the identity verification method.

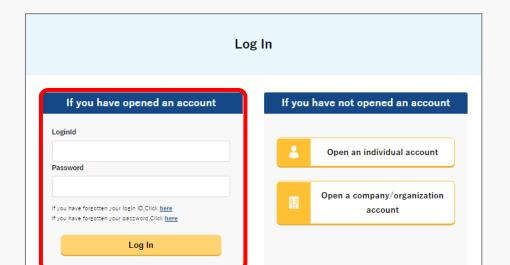
Please confirm before proceeding.

	Individual	Organization
Information about the account to be modified	Changes required in the following account information  Full name Address Date of birth Contact number E-mail address	Changes required in the following account information  Corporate number  Company/organization name  Name of the representative  Location of the head office or the main office  Name of the person in charge  Address of the person in charge  Department of the person in charge  Contact number of the person in charge  E-mail address of the person in charge
Other	<ul> <li>Individual Number Card         *When using Individual Number Card as an identity         verification method</li> <li>Card reader or smartphone to scan the         information in the IC chip on the face of the         Individual Number Card</li> </ul>	





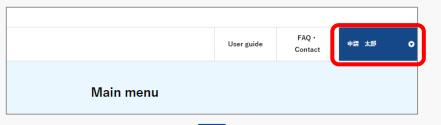
Select the "Login" button in the upper right corner or \( \Gamma \) Login and account creation \( \Gamma \) button in the center of the home page to proceed to the login page.



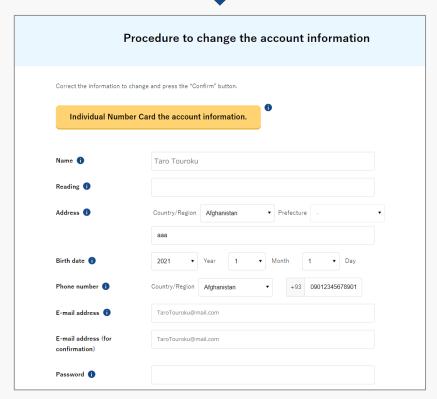
On the login page, enter your ID and password (set up when opening the account) and press the "Login" button.

The main menu page will open after a successful login.





Press the Account Name button and select "View/Change Account." The page to change account information will open.



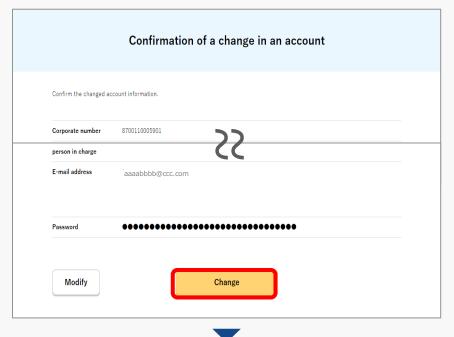
After changing the account information, press the "Confirm" button. Proceed to the confirmation page to confirm changes.

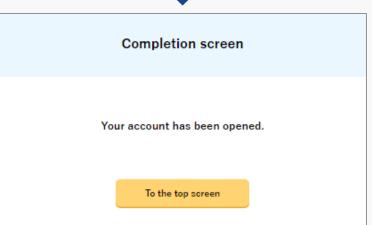
If your personal account is linked to your Individual Number Card, press the "Individual Number Card Information Linkage" button to scan the information on the face of your Individual Number Card.

Pressing the "Individual Number Card Information Linkage" button opens a dialog box to proceed to card scanning. Follow the instructions in the dialog box to proceed to scan the information on the face of your Individual Number Card.

Refer to the manual named "How to Scan the Information on the Face of the Individual Number Card" for information on how to scan the information on the face of the Individual Number Card.







Review the changes made to the account and press the "Change" button if everything is correct.

This completes the account modification.

A notification regarding account modification will be sent to your registered e-mail address.

Note that if you change your e-mail address, the notification of account modification will be sent to both your old and new e-mail addresses.



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## **Identity Verification Methods**



## **01. Introduction (Identity Verification Methods)**

- This manual describes the procedure of "Identity Verification Methods" in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

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- If you are unsure of what information to enter in each form or how to enter it, hover your cursor over the mark next to the name of the form item to see a description of the information to be entered in the form. (If you are using a smartphone, tap on it to display the description.)
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## **Identity Verification Methods (1/2)**

The identity verification method differs depending on whether the procedure is for a personal account or a corporate account. Make sure the method you choose matches the account to be processed.

[When the account to be processed is a personal account]

Identity Verification Method	Operating Method
Individual Number Card	The system scans the information on the face of the My Number Card to link the My Number Card and perform identity verification.  The following scanning methods are available depending on the device used for the procedure. Refer to the relevant instruction pages for more detailed instructions.  • Applying with a computer and scanning with an IC card reader (IC card reader authentication)  • Applying with a computer and scanning with a smartphone (2D barcode authentication)  • Applying with a smartphone and scanning with a smartphone
Online authentication with a driver's license	"eKYC" is an online identity verification method.  This service is available only for those who apply with a smartphone or those who apply with a computer and have a smartphone.  A 2D barcode will appear on the screen during the procedure. Use the camera function of your smartphone to read that 2D barcode and follow the instructions on the screen to take a picture of the face of your driver's license, etc.  *Click here to learn more about eKYC. *Click on the link to open the external site.
Online authentication with a passport	"eKYC" is an online identity verification method.  This service is available only for those who apply with a smartphone or those who apply with a computer and have a smartphone.  A 2D barcode will appear on the screen during the procedure. Use the camera function of your smartphone to read that 2D barcode and follow the instructions on the screen to take a picture of the identification page of your passport, etc.  Once the picture is taken, the drone registration system opens a page where you can enter the information of the aircraft owner. In the
	"Identity Verification Documents" section of the opened page, upload an image of an identity verification document showing the name, address and date of birth of the owner of the aircraft.  *Click here to learn more about eKYC. *Click on the link to open the external site.
Sending identity verification documents by mail	Identity verification is performed by mailing the documents. The e-mail you will receive after submitting your application will contain the address to send your identity verification documents. Check the e-mail and submit your identity verification documents by mail.  *If you have not mailed in your identity verification documents or do not have all the necessary documents for submission, you will not be able to proceed with the subsequent procedures.  *For the details of the identity verification documents and the mailing address, refer to the website (click here).



## **Identity Verification Methods (2/2)**

### [When the account to be processed is a corporate account]

Identity Verification Method	Operating Method
gBizID Prime (gBizID member)	Identity verification method using gBizID Prime. First, you need to acquire gBizID Prime and obtain gBizID membership after creating gBizID Prime. If you are a gBizID member, you need to add the DIPS usage authority to your account. When you proceed for identity verification, the gBizID login screen will be displayed for you to authenticate your login. *Login authentication with gBizID entry is not available. *If you have not yet obtained gBizID Prime, check the gBizID manual.  *Click on the link to open the external site.



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## **Scanning the Information**

on the Face of the Individual Number Card



# 01. Introduction (Scanning the Information on the Face of the Individual Number Card)

- This manual describes the procedure of "Scanning the Information on the Face of the Individual Number Card" in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

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\*Click on the link to open the external site.



# Scanning the information on the face of the Individual Number Card

The Drone Information Platform System can be linked to the Individual Number Card, allowing identity verification using the Individual Number Card when processing for a personal account. This manual explains how to scan the information on the face of the Individual Number Card when linking the card or verifying identity.

Depending on the device being used, the following patterns are available to scan the information on the face of the Individual Number Card. Detailed procedures for each pattern are described on the next and subsequent pages.

- Applying with a computer and scanning with an IC card reader (IC card reader authentication)
- Applying with a computer and scanning with a smartphone (2D barcode authentication)
- Applying with a smartphone and scanning with a smartphone



### Scanning the information on the face of the Individual Number Card

(applying with a computer and scanning with an IC card reader)

To scan the information on the IC chip of the Individual Number Card with an IC card reader, you need to install the Myna Portal AP (application) on your computer. If you have not installed the application on your computer or if it has been some time since you installed it, review the installation and updating methods and be prepared in advance. For the advance preparations, refer to "Chapter 2: How to use Myna Portal (preparation for login using IC card reader/writer)" in the Myna Portal operation manual.

\*Click on the link to open the external site.

#### [Windows screen]



#### [macOS screen]



#### [Scanning procedure]

- 1. Make sure that the IC card reader is connected to the terminal.
- 2. Follow each procedure to initiate IC card reader authentication.
- 3. Follow the instructions on the procedure page, enter your 4-digit numeric PIN or 6 to 1 6-digit alphanumeric PIN, and press the "OK" button.
- 4. Once the information on the face of the Individual Number Card has been scanned, yo u will be taken to the next screen.
- A 4-digit PIN is the one set by the applicant at the municipal office (digital certificate password for user authen tication and assistance password for entering information on the face of the card). If you enter a wrong PIN thre e times, the service will be locked and momentarily unavailable.
- The 6 to 16-digit alphanumeric PIN is the password for the digital certificate for signature set by the applicant himself/herself while receiving the Individual Number Card at the municipal office If you enter the wrong PIN five times, the service will be locked and momentarily unavailable.
- \* To unlock, you will need to go through a procedure at the municipal office.



### Scanning the information on the face of the Individual Number Card

(applying with a computer and scanning with a smartphone)

To scan with a smartphone, you need to install the Myna Portal AP (application) on your smartphone. If you have not installed the application on your smartphone, review the installation and update methods, and be prepared in advance. For the advance preparations, refer to "Chapter 2: How to use Myna Portal (2D barcode)" from the Myna Portal operation manual.

\*Click on the link to open the external site.

### [Scanning procedure]



- 1. Follow the instructions on the procedure page to display the 2D barcode o n your computer.
- 2. Launch the Myna Portal AP (application) on your smartphone.
- 3. Press the 2D barcode symbol in the lower right corner of the application scr een.
- 4. Press "Scan Barcode" to scan the 2D barcode.
- 5. Hold up the Individual Number Card against the smartphone.
- 6. Enter your 4-digit PIN or the 6 to 16-digit alphanumeric PIN, and press the "OK" button (once the information on the face of the Individual Number Ca rd has been scanned, you will be taken to the next screen.)
- A 4-digit PIN is the one set by the applicant at the municipal office (digital certificate password for user authentication and assistance password for entering information on the face of the card). If you enter a wrong PIN three times, the service will be locked and momentarily unavailable.
- The 6 to 16-digit alphanumeric PIN is the password for the digital certificate for signature set by the applicant himself/herself while receiving the Individual Number Card at the municipal office If you enter the wrong PIN five times, the service will be locked and momentarily unavailable.

※ To unlock, you will need to go through a procedure at the municipal office.



#### Scanning the information on the face of the Individual Number Card

(applying with a computer and scanning with a smartphone)

To scan with a smartphone, you need to install the Myna Portal AP (application) on your smartphone. If you have not installed the application on your smartphone, review the installation and update methods, and be prepared in advance.

Refer to the following for the preliminary preparation procedures

Myna Portal operation manual: "Preparing to log in using a smartphone browser - for Android" Myna Portal operation manual: "Preparing to log in using a smartphone browser - for iPhone"

\*Click on the link to open the external site.

### [Scanning procedure]



- 1. Follow the instructions on the procedure page to launch Myna Portal AP (applicati on) and log in to the application.
- Enter your 4-digit numeric PIN or 6 to 16-digit alphanumeric PIN, and press the "O K" button.
- Follow the instructions displayed in the application to set up your Individual Numb er Card with your smartphone.
- 4. Press the "Start Scanning" button.
- Once the information on the face of the Individual Number Card has been scanned , you will be taken to the next screen.
- The 6 to 16-digit alphanumeric PIN is the password for the digital certificate for signature set by the applicant himself/herself while receiving the Individual Number Card at the municipal office If you enter the wrong PIN five times, the service will be locked and momentarily unavailable.

To unlock, you will need to go through a procedure at the municipal office.



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## Flow of Identity Verification with

**Individual Number Card** 



# 01. Introduction (Flow of Identity Verification with Individual Number Card)

- This manual describes the procedure of "Flow of Identity Verification with Individual Number Card" in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



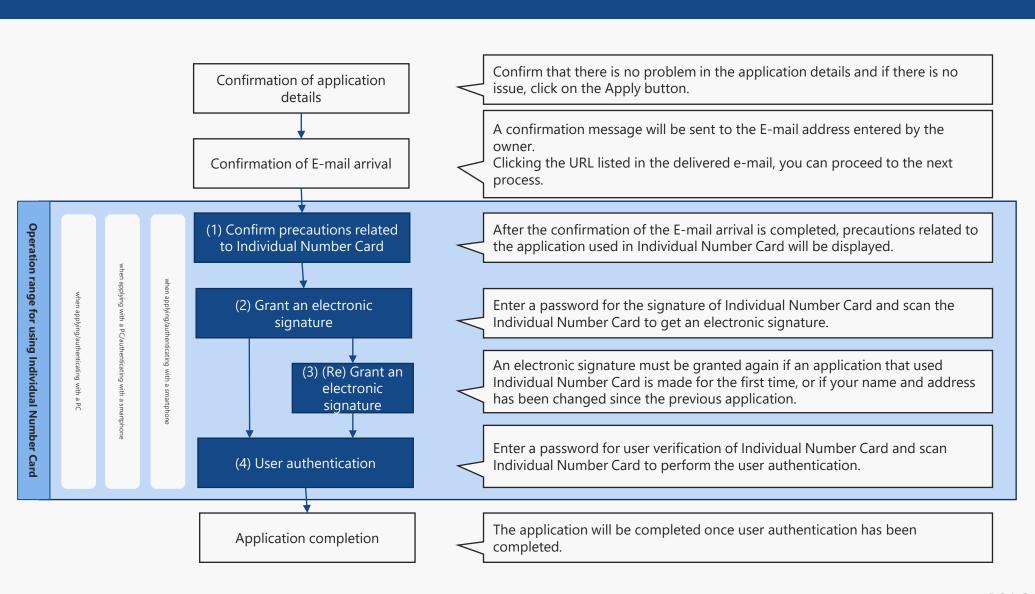
# 02. Points to note when using the Drone Information Platform System

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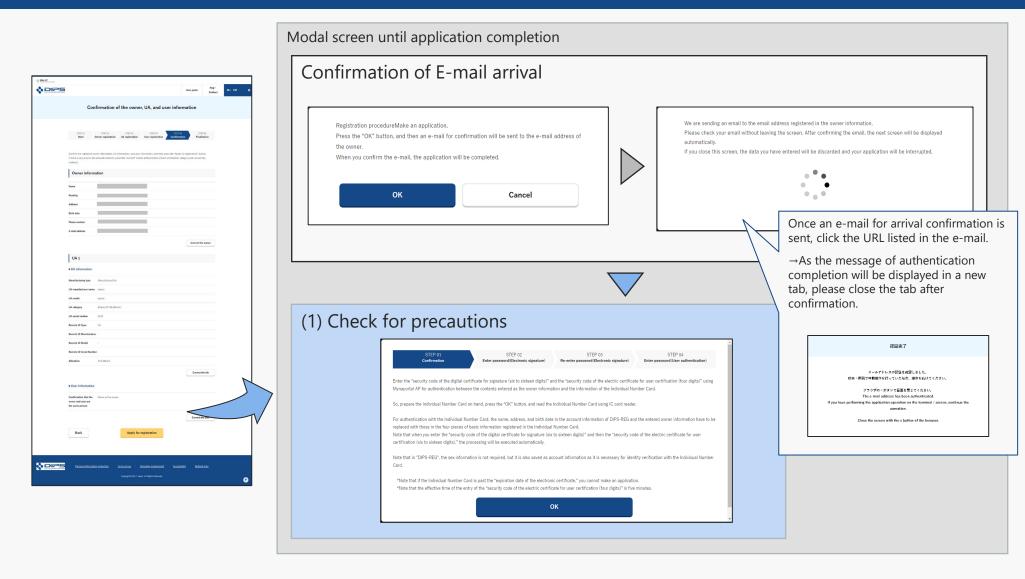


### Flow of identity verification with Individual Number Card (Overview)



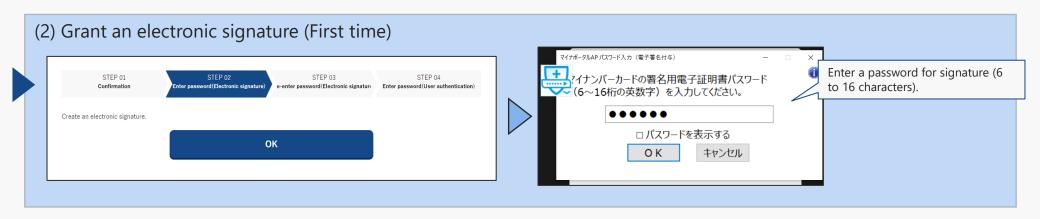


# Flow of Identity Verification with Individual Number Card - IC Card Reader Writer (when applying/authenticating with a PC)

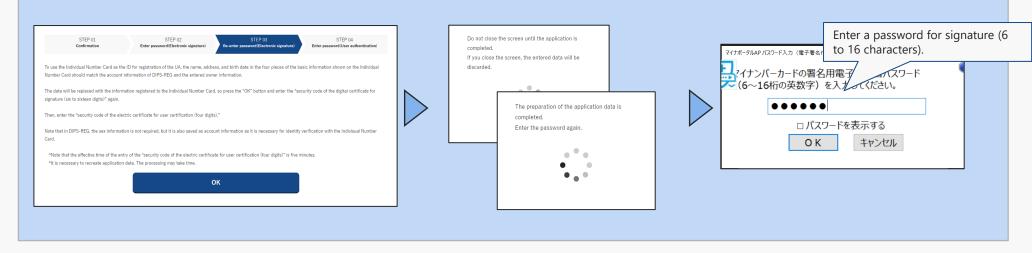




# Flow of Identity Verification with Individual Number Card - IC Card Reader Writer (when applying/authenticating with a PC)

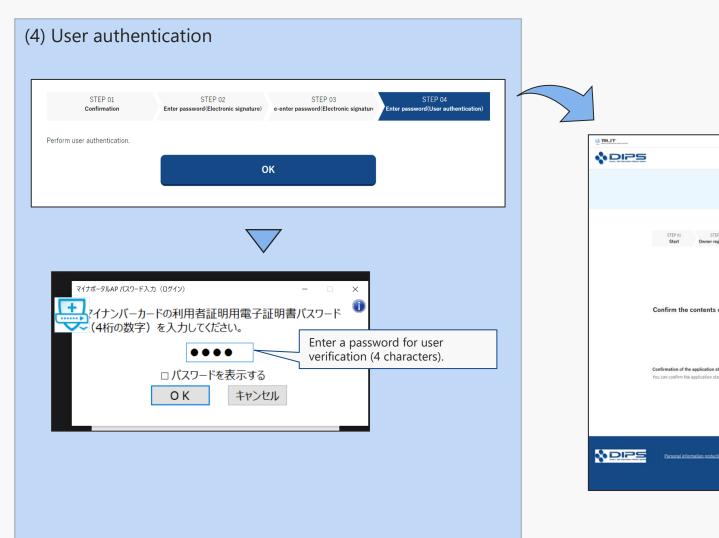


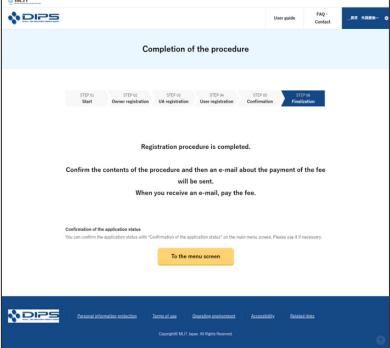
(3) Grant an electronic signature (Second time/only when the basic four pieces of information are different)





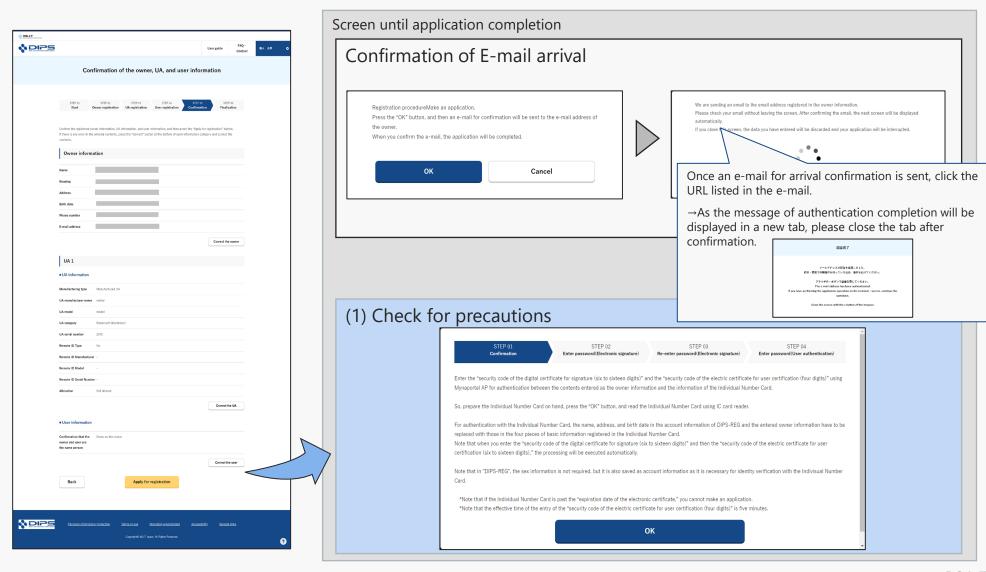
# Flow of Identity Verification with Individual Number Card - IC Card Reader Writer (when applying/authenticating with a PC)







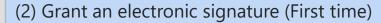
# Flow of Identity Verification with Individual Number Card - QR code (when applying with a PC and authenticating with a smartphone)

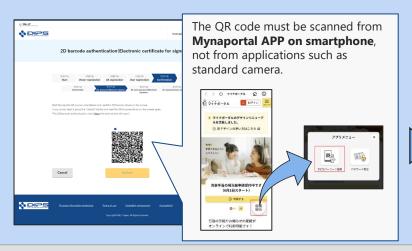




# Flow of Identity Verification with Individual Number Card - QR code (when applying with a PC and authenticating with a smartphone)

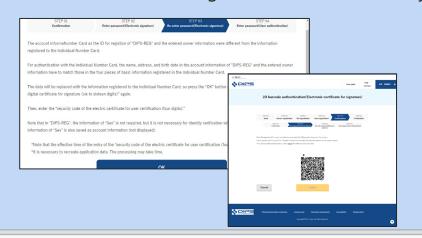
Screen until application completion







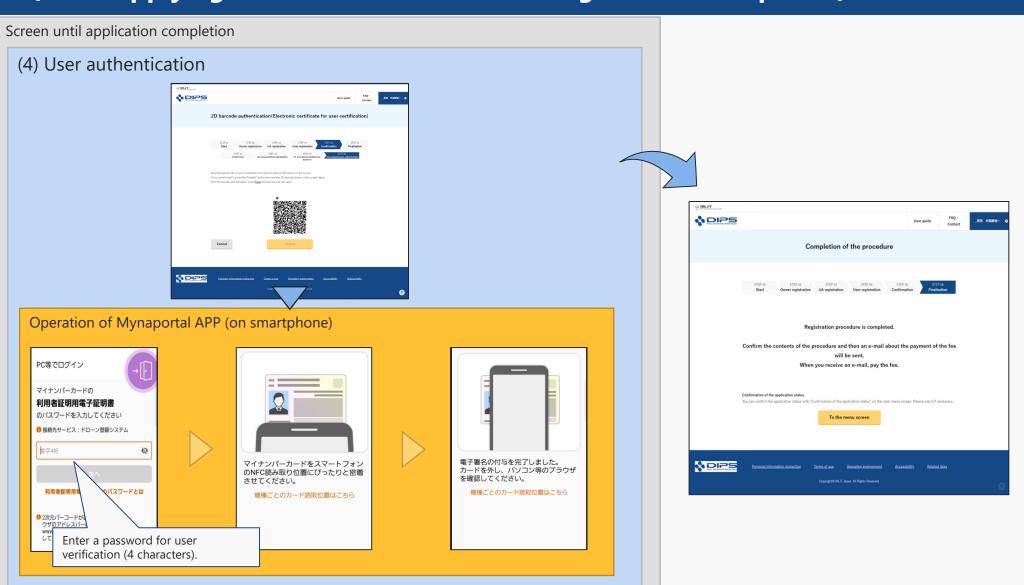
### (3) Grant an electronic signature (Second time/only when the basic four pieces of information are different)





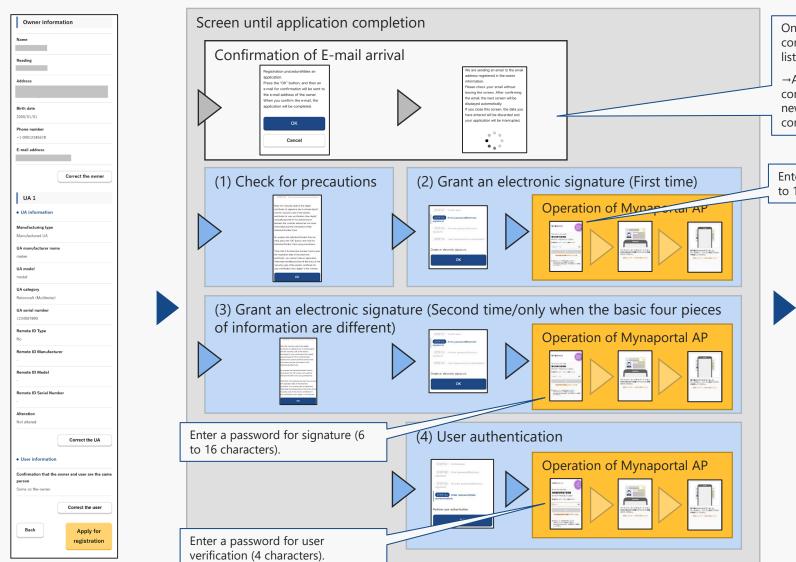


# Flow of Identity Verification with Individual Number Card - QR code (when applying with a PC and authenticating with a smartphone)





### Flow of Identity Verification with Individual Number Card (when applying/authenticating with a smartphone)



Once an e-mail for arrival confirmation is sent, click the URL listed in the e-mail.

→As the message of authentication completion will be displayed in a new tab, please close the tab after confirmation.





Enter a password for signature (6 to 16 characters).



Registration procedure is completed.

Confirm the contents of the procedure and then an e-mail about the payment of the fee will be sent When you receive an e-mail, pay the fee.

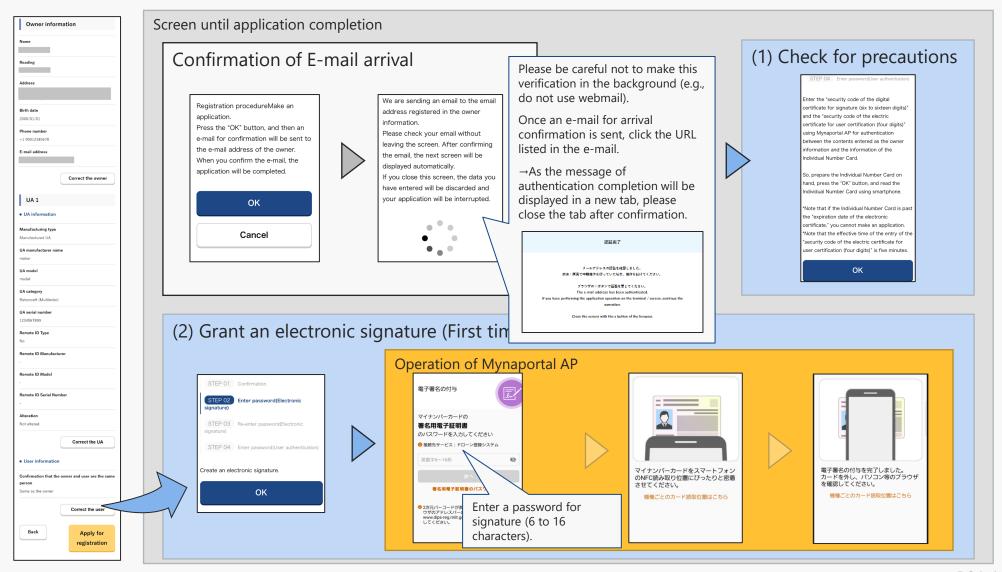
Confirmation of the application status

You can confirm the application status with "Confirmation of the application status" on the mai

To the menu screen



# Flow of Identity Verification with Individual Number Card (when applying/authenticating with a smartphone)



#### **Drone Information Platform System - Operation Manual**



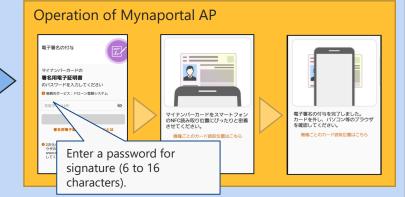
# Flow of Identity Verification with Individual Number Card (when applying/authenticating with a smartphone)

#### Screen until application completion

(3) Grant an electronic signature (Second time/only when the basic four pieces of information are different)



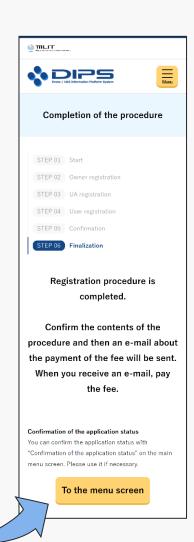




#### (4) User authentication









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# Flow of Identity Verification with eKYC



## 01. Introduction (Flow of Identity Verification with eKYC)

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- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

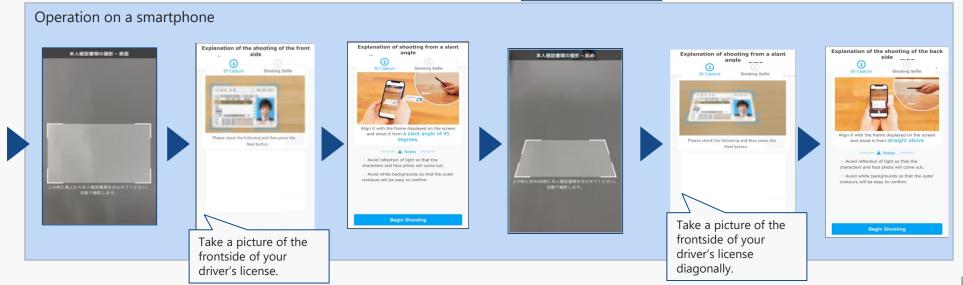
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<sup>\*</sup>Click on the link to open the external site.



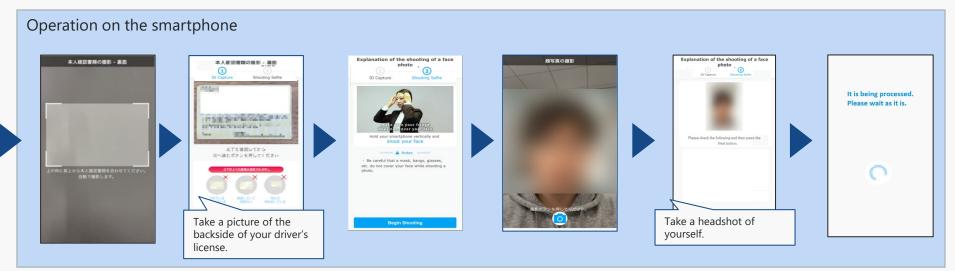
# Flow of identity verification with eKYC (when applying with a PC and authenticating with a smartphone) (1)

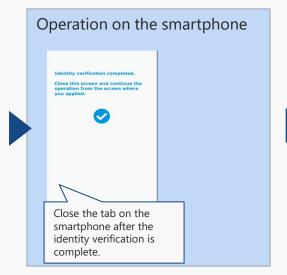




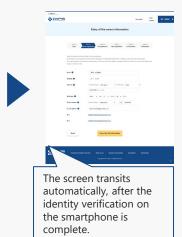


# Flow of identity verification with eKYC (when applying with a PC and authenticating with a smartphone) (2)



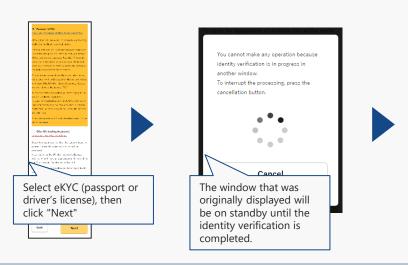


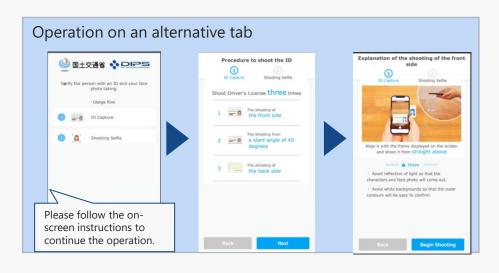






# Flow of identity verification with eKYC (when applying/authenticating with a smartphone) (1)

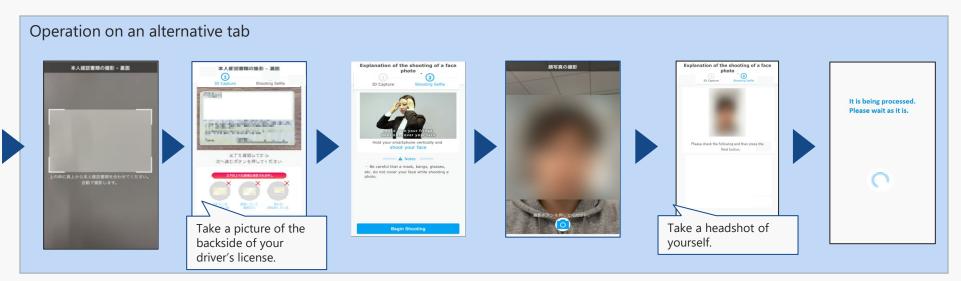


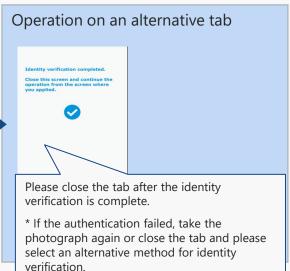


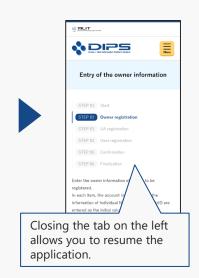




# Flow of identity verification with eKYC (when applying/authenticating with a smartphone)(2)









#### <General> Operation Manual

<General>

## Flow of Identity Verification by Mailing an ID



### 01. Introduction (Flow of Identity Verification by Mailing an ID)

- This manual describes the procedure of "Flow of Identity Verification by Mailing an ID " in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

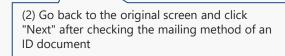
- If the operation of the Drone Information Platform System is interrupted (inactive state) for 60 minutes or longer, you will be required to restart the process. This security functions lowers the possibility of a third party viewing your screen and leaking your personal information while you are away from your computer or smartphone.
- If you are unsure of what information to enter in each form or how to enter it, hover your cursor over the mark next to the name of the form item to see a description of the information to be entered in the form. (If you are using a smartphone, tap on it to display the description.)
- Do not press any browser buttons, such as "back" or "refresh", while using the system.
   Doing so may affect the normal functioning of the system.
- Do not attempt simultaneous login from multiple terminals; this may cause the system to malfunction.
- Please refer to the <u>website of the Ministry of Land, Infrastructure, Transport and Tourism</u> for detailed information regarding the unmanned Aircraft Registration System, the new system to achieve level 4, and other flight rules.

<sup>\*</sup>Click on the link to open the external site.



### Flow of identity verification by mailing an ID





\*You can view this PDF file from "What kind of document is an ID document?" in the FAQ.



(3) Continue the application process, and

when you receive the acceptance email,

please follow the instructions in the PDF

file and mail the identity verification

documents.

#### **Drone Information Platform System - Operation Manual**



<General> Operation Manual

<General>

## List of application/notification types

## for each procedure



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System		
03. Details of Application/Notification (Remote Pilot Applicant		p.11-4
Number)		
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### 01. Introduction

- This manual describes the list of applications and notifications available in the Drone Information Platform System.
- Therefore, please refer to the manual when performing the necessary procedures.



# 02. Points to note when using the Drone Information Platform System

- If the operation of the Drone Information Platform System is interrupted (inactive state) for 60 minutes or longer, you will be required to restart the process. This security functions lowers the possibility of a third party viewing your screen and leaking your personal information while you are away from your computer or smartphone.
- If you are unsure of what information to enter in each form or how to enter it, hover your cursor over the mark next to the name of the form item to see a description of the information to be entered in the form. (If you are using a smartphone, tap on it to display the description.)
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<sup>\*</sup>Click on the link to open the external site.



# 03. Details of Application/Notification (Remote Pilot Applicant Number)

The list of applications and notifications related to the Remote Pilot Applicant Number is as follows.

Application/notification items	Details of application/notification
Application for number acquisition	This is to apply for a Remote Pilot Applicant Number to be used in the Unmanned Aircraft Remote Pilot Certificate application.  *The information (name, address, face photo, etc.) registered in the Remote Pilot Applicant Number will be used for examinations and various applications.
Changing attribute information	Change the attribute information of the registered Remote Pilot Applicant Number.  *The procedure flow differs between "changing attribute information including name, date of birth, and home/personal address" and "changing attribute information other than name, date of birth, and home/personal address". Please refer to the corresponding operation manual for details.
Withdrawal of application	Withdraw the application for the Remote Pilot Applicant Number.
Re-application	Correct the application details of the Remote Pilot Applicant Number and reapply.



### 04. Application/notification details (flight permission/approval)

The list of applications and notifications regarding flight permission and approval is as follows.

Application/notification items	Details of application/notification
New application	Apply for new flight permission/approval.
Change application	Change the aircraft information, pilot information, and the details in flight manual, etc. of the permitted flight permission/approval application, and apply for the change.
Application for renewal	Update the flight period of an approved flight permit/approval application and apply for renewal.  *Furthermore, applications for renewal can only be submitted within two months of the end date of flight permission/approval.